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E-Filing Application Suite Release Notes

Build 3.0.3

The below E-Filing application enhancements and modifications will be available as of Monday, March 15, 2010, 8:30 am.

E-Filing Application Home Page

- The 'Complete Online Forms for E-Filing' process was not saving information entered if the application timed out during the process. Therefore, the 'Complete Online Forms for E-Filing' process link has been removed from the home screen pending enhancements.

E-Filing Document Upload Process

- The E-Filing application and supporting systems were upgraded to accept Adobe® Acrobat 9® converted PDF documents or use of Adobe® Acrobat 9® functionality (e.g., Typewriter). Users are no longer required to modify Adobe® Acrobat 9® conversion tools to an earlier software version in order to pass the E-Filing application's file validation requirements.
- The E-Filing application was enhanced to accommodate additional uploaded documents that would have previously failed the validation process due to page 'Orientation' issues.
- The document 'Validation Graphic' was changed so that it will no longer remain open after the uploaded file passes the E-Filing application validation process.
- For certain PDF document files, the user was previously unable to view their e-filed document via clicking the specific document hyperlink on the 'Confirmation Receipt'. This issue has been resolved.

E-File into an Existing Case Process

- Users will now receive an error message if the case number they entered is a 'pre-Electronic Court Records' case (i.e., initiated prior to January 1, 2000).

Start a New Case Process

- Users are now able to e-file additional documents into a newly initiated case prior to that case being indexed by the Clerk's Office. This enhancement will allow users to immediately e-file into a newly created case instead of being required to wait until the case is available in the ECR system.
- When starting a New Case, the user selects a 'Case Category' and 'Case Sub-Category'. The user selected options were previously not appearing on the 'Summary' screen for verification or on the 'Confirmation Receipt' for documentation. The chosen 'Case Category' and 'Sub-Category' will now appear on the new case process 'Summary' and 'Confirmation Receipt'.
- The New Case process 'Confirmation Receipt' will now display the submission's E-Commerce 'Payment Reference' number and the amount paid.

- The Confirmation Receipt 'Total Cost' field now includes the E-Commerce 'Transaction Fee' paid. E-Filers using the voucher payment method will also now have the total submission 'Cost' displayed on their 'Confirmation Receipt' for documentation.
- When e-filing multiple new cases using the 'Shopping Cart' functionality, the process step graphic was occasionally incorrect. This issue is now resolved.
- The E-Filing application will no longer include new cases holding in the 'Shopping Cart' when calculating an E-Filing into an Existing Case submission's 'File Size Total'.
- The 'Case Scheduler' error message was improved to inform the user how to obtain assistance: "We are unable to return your case information at this time. Please e-mail us at Eservices@kingcounty.gov with your user id and contact information so we can provide you with the necessary case information." Once the issue is resolved, the user is now able to continue and e-file the new case by accessing the submission in their My Cases>In Progress tab.
- The New Case 'E-Commerce' error message was modified to: "The previous payment request is pending and no more submissions can be done before that processes. Please e-mail us at Eservices@kingcounty.gov or call (206) 205-1600 with your user id, submission and contact information so we can provide you with the necessary assistance."

My Cases>Status

- The e-filing status 'Reject Reason' message pop-up now correctly displays messages that include a special character (e.g., apostrophe).
- The 'Status' table will now display the file names for all documents e-filed as a document 'Attachment'.
- The 'Status' table now allows users to sort table data by clicking on a column header hyperlink, for easier identification and location of table entries.

E-Service

- The E-Service 'Opt out' notification e-mail automatically sent to all opted in and courtesy copy recipients associated with the case no longer displays recipients' e-mail addresses. E-Service registered recipients will be blind copied on the e-mail notification distributed.
- The E-Service process generated 'Confirmation of Service' document (Certificate of E-Service) is now automatically populated with the user account's data: s/ user name, WSBA #, address, telephone and e-mail address. The improved certificate document now also includes validation language regarding all the e-filed document(s) served, the date and time of electronic service, the service recipient(s) name and their identification protected e-mail address (i.e., xxxxxx@kingcounty.gov).
- In unique circumstances, e-filed documents with duplicate descriptions that were E-Served were not displayed on the 'E-Service Confirmation' page. This issue has been resolved.
- The E-Service 'Edit My Courtesy Copy Recipients' table no longer causes the case number to wrap when the CC Recipient edit button is clicked on the 'Edit My E-Service' tab due to slight modifications to the screen layouts.
- Column sorting capability was added to E-Service tables by means of clicking the column header for the 'Case Title' and 'Case Number' fields on the 'View My E-Service', 'Edit My E-Mail', 'Edit My E-Service', and 'Edit My Courtesy Copy Recipients' screens.
- In certain situations, E-Service Courtesy Copy Recipients were still receiving service document(s) after being removed from the opted in case. This issue has been resolved.
- The E-Service 'Help' file link now directs the user to E-Service specific help file.